

Understanding your Utilities Bill

Do you know why the cost of utilities fluctuates over time and with the seasons?
 The City wants residents to better understand the charges on their utilities bill.
 Here is some information you should know:

- **What are Culinary Water Rates?**

Pleasant Grove water is billed on a tier system.

There are also different rates for Residential and Commercial usage.

Culinary Water Rates			
Rate Description	Residential	Commercial	Gallons Included
Base Rate:	\$9.00	\$9.00	First 5,000 gal
Tiered Charges:			
Tier 1	\$1.20	\$1.20	6,000-10,000 gal
Tier 2	\$1.75	\$1.30	11,000-15,000 gal
Tier 3	\$2.50	\$1.40	16,000-50,000 gal
Tier 4	\$3.00	\$1.50	51,000-100,000 gal
Tier 5	\$3.00	\$1.60	>100,000 gal

Note: Utility charges are subject to change as the cost of providing services changes.

Residential Example for One Month of 17,000 Culinary Gallons:

Tier	Used		Rate	=	Fee
0	5,000	x	Flat	=	\$9.00
1	5,000	x	\$1.20	=	\$6.00
2	5,000	x	\$1.75	=	\$8.75
3	2,000	x	\$2.50	=	\$5.00
4	0	x	\$3.00	=	\$0
5	0	x	\$3.00	=	\$0
Total	17,000				\$28.75

Why was my water usage and bill in April so high?

The City is unable to read water meters in the winter (from December through March).

This is a 4-month period when meters cannot be located due to snow.

During this time, everyone is charged the “minimum” rate each month.

In March, the meters are read again to measure the “actual” water usage for the winter.

A special bill is calculated in April for the four months when the meter is not read.

Residential Example of 68,000 Culinary Gallons Used During Winter

	December (not read)	January (not read)	February (not read)	March (read)
Fee	\$9.00	\$9.00	\$9.00	\$88.00
Gallons	5,000	5,000	5,000	68,000

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Calculation of April Bill:

68,000 gallons	/	4 months	=	17,000 gallons/month
17,000 gallons	=	\$28.75		(see previous example)
\$28.75	x	4 months	=	\$115.00
\$9.00	x	3 months	=	\$27.00
\$115.00	-	\$27.00	=	\$88.00 April Bill

Bills outside of December through March are for individual month's usage.

- **How much does Secondary Water Cost?**

Your lot size determines the fee for Secondary Water costs.

Secondary Water Rates	
Rate Description	Residential
8,000 to 21,000 sq feet	\$15.00
21,000 to 28,000 sq feet	\$18.00
28,000 to Per Acre	\$20.00

To make payments easier for residents, the cost of secondary is charged equally across 12 months of the year.

The charge does not change for the "amount" of water used.

Please use proper conservation methods.

- **How is my Sewer rate determined?**

During the winter months when the City is unable to read water meters, your first meter read, divided by the 4 months we could not read, gives the Sewer District a more accurate view of how much of your water usage is entering the sewer system. This average usage is what sets your sewer rate for the full year. (Individual exceptions may exist, on a case-by-case basis)

- **What is a Storm Drain Charge?**

A Storm Drain is an opening leading to an underground pipe or ditch for carrying surface runoff. It is separate from the sanitary sewer or wastewater system.

This is normally a \$3.00 charge unless your lot size has a larger than average surface area that water can not drain into; such as concrete or asphalt surfaces.

- **Garbage Charge?**

For the first garbage can it is \$10.20. It is an additional \$7.60 for the second can per month.