

Understanding Rate Changes

As a City we are required by Ordinance and City Policy to review water rates on an annual basis. We have recently utilized an outside consultant to study the anticipated revenues and expenditures for operating each of the City's systems, and to evaluate what changes are needing to be made to keep the Water Fund operationally viable and within the legal requirements for an enterprise account.

Concerning the Secondary Water System, the City has charged the same rate since its inception some 5 or 6 years ago. Now that most of the costs are known our study showed that a minimal increase of 8% was required. That equates to something between 1% and 2% average per year.

With the increased costs of materials greatly impacted by oil costs (pipe, asphalt, fuel, etc.) and a reasonable pay increase to employees, the 5% increase in culinary rates is very conservative compared to many other cities. The study for the rate increases is available to citizens who are interested; also it was reviewed in a Public Hearing earlier this year.

What are the new Culinary Water Rates?

Pleasant Grove water is billed on a tier system.

There are also different rates for Residential and Commercial usage.

Culinary Water Rates			
Rate Description	Residential	Commercial	Gallons Included
Base Rate:	\$9.45	\$9.45	First 5,000 gal
Tiered Charges:			
Tier 1	\$1.26	\$1.26	6,000-10,000 gal
Tier 2	\$1.84	\$1.37	11,000-15,000 gal
Tier 3	\$2.63	\$1.47	16,000-50,000 gal
Tier 4	\$3.15	\$1.58	51,000-100,000 gal
Tier 5	\$3.15	\$1.68	>100,000 gal

Note: Utility charges are subject to change as the cost of providing services changes.

Residential Example for One Month of 17,000 Culinary Gallons:

Tier	Used		Rate	=	Fee
0	5,000	x	Flat	=	\$9.45
1	5,000	x	\$1.26	=	\$6.30
2	5,000	x	\$1.84	=	\$9.20
3	2,000	x	\$2.63	=	\$5.26
4	0	x	\$3.15	=	\$0
5	0	x	\$3.15	=	\$0
Total	17,000				\$30.21

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Is Secondary Water as cheap as Culinary water?

Secondary water is much cheaper than culinary water. Secondary water is known as surface untreated water, whereas Culinary water is pumped out of aquifers and treated many times a year for the public's safety. Also, the secondary water system is a relatively new system and has much less maintenance than the older culinary water system that constantly needs to be updated.

How much does Secondary Water Cost?

Lot size determines the fee for Secondary Water costs.

Secondary Water Rates	
Rate Description	Residential
8,000 to 21,000 sq feet	\$16.20
21,000 to 28,000 sq feet	\$19.44
28,000 to Per Acre	\$21.60

To make payments easier for residents, the cost of secondary is charged equally across 12 months of the year.

The charge does not change for the "amount" of water used.

Please use proper conservation methods, if your home is an even number then you will water between the hours of 6am. – 6pm. If your home is an odd number you will water from 6pm. – 6am.

Why am I paying for Secondary water when it's not available to me?

If you are receiving a bill for secondary water but do not have it available to you, please feel free to call the City, after verifying your claim we can and will credit your account for monies paid.

Also, if or when the secondary green box is put in your yard please pay the connection fee of \$100 in the first thirty days, anyone who does not pay their \$100 deposit within the thirty days of the green box entering your yard may be subject to a \$100 late fee.